

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Application of | : | Confirmation No.: 2497 |
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| Christian Lemler, et al. | : | Group Art Unit: 2141 |
| | : | |
| Serial No.: 09/728,442 | : | Examiner: Djenane M Bayard |
| | : | |
| Filed: November 30, 2000 | : | |
| | : | |
| For: ONLINE STANDARDIZED | : | |
| CONTRACT CONFIGURATION FOR | : | |
| SERVICE LEVEL AGREEMENT | : | |
| MONITORING | : | |
| | : | |

POST-ALLOWANCE AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to a telephone call from the Examiner of August 18, 2008, and a telephone conversation with the Examiner on August 19, 2008 in which the Examiner requested amendment, applicants respectfully request entry of the amendment on page 2. Remarks follow on page 3.